



USER MANUAL

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RescueData is a friendly solution for all your problems related to data recovery. It makes a recovery through 3 step process of select, scan & recover. It is user friendly and offers a simple solution with few clicks. It can be efficiently used even by a non-technical user.

File Types

You can recover every file type like

- **Image file extension:** PNG, JPEG, GIF, ICON, TIFF, EXIF, MEMORYBMP, EMF, WMF, and many more
- **Video file extension:** MKV, MOV, MP4, 3GB, OGV, WEBM, 3G2 etc.
- **Document file extension:** PDF, XLS, XLSX, DOC, DOCS, PPT, PPTX, TXT etc.

Features of RescueData

- Offers universal all-types of data recovery
- Data recovery from all types of storage device & media.
- Scan & preview files before restoration
- Recover files from formatted media, raid recovery, raw recovery support, data recovery from crashed computers, partition recovery.
- Recover any specific file/folder of your wish

Pricing & its Offering

The software offers the benefit of recovering your precious data from your one device.

The software is budget friendly and is created with the intension to help you completely (the price can be changed).

In one time use you will get the benefit of unlimited restore from various devices, scanning & file preview with free support. In yearly use you will get the same benefits plus chat support & major software upgrades. In monthly use you will all the benefits like yearly use benefits.

The software makes the recovery done on the basis of your internet speed. And is worth purchasing.



RescueData Guide

System Requirements

- Processor –pentium processors
- Operating systems –windows 10, 8.1, 8, 7
- Memory -2 GB minimum but 4 GB is recommended.

How to Install RescueData?

To make an installation of the software in your computer follow the easy steps below:

1. Go to www.waredot.com
2. Select the **RescueData** software (free/ paid) of your choice.
3. Double click on the **free download**



4. Once the file is downloaded, **double click on the file.**

(on the basis of the browser that you are using, your downloading file will be located respectively on the bottom left of the screen of **chrome**, extreme top right side of **safari browser** & bottom right of the screen of **Mozilla, internet explorer**- the notification will be located on the bottom middle of the display, click on run.)

5. Now a question will be prompted on your screen that will ask your permission for making any changes on your computer. Select **“yes”**
6. Again select **“yes”** for the question that ask whether you want the following program to make changes to the computer.
7. **Select** the comfortable **language** of your choice.
8. Click on **“next” to start the setup** & **“cancel”** in case of terminating the setup process.
9. Select **“next”** after reading the terms and conditions.
10. Make a selection of the location of the software and press on **“next”**.
11. Make a selection of the **additional task** by clicking on the boxes & press **“next”**.
12. Click on **“install”**
13. Click on **“finish”**.

Once the installation is done, the ‘installation successful thank you page’ will be flourished on your screen. And the software will be opened for your ready to use.



How to Launch RescueData

To Launch the Software in Windows 10

- Click the **start icon>all apps>RescueData>RescueData** or
- Double click on the **RescueData icon** located on your desktop or
- Click on the **RescueData** tile on your home-screen

To Launch the Software in Windows 8/8.1

- Double click on the **RescueData icon** located on your desktop or
- Click on the **RescueData** tile on your home-screen

To Launch the Software in Windows 7

- Click the **start icon>all apps> RescueData > RescueData** or
- Double click on the **RescueData icon** located on your desktop or
- Click on the **RescueData** icon in quick launch.

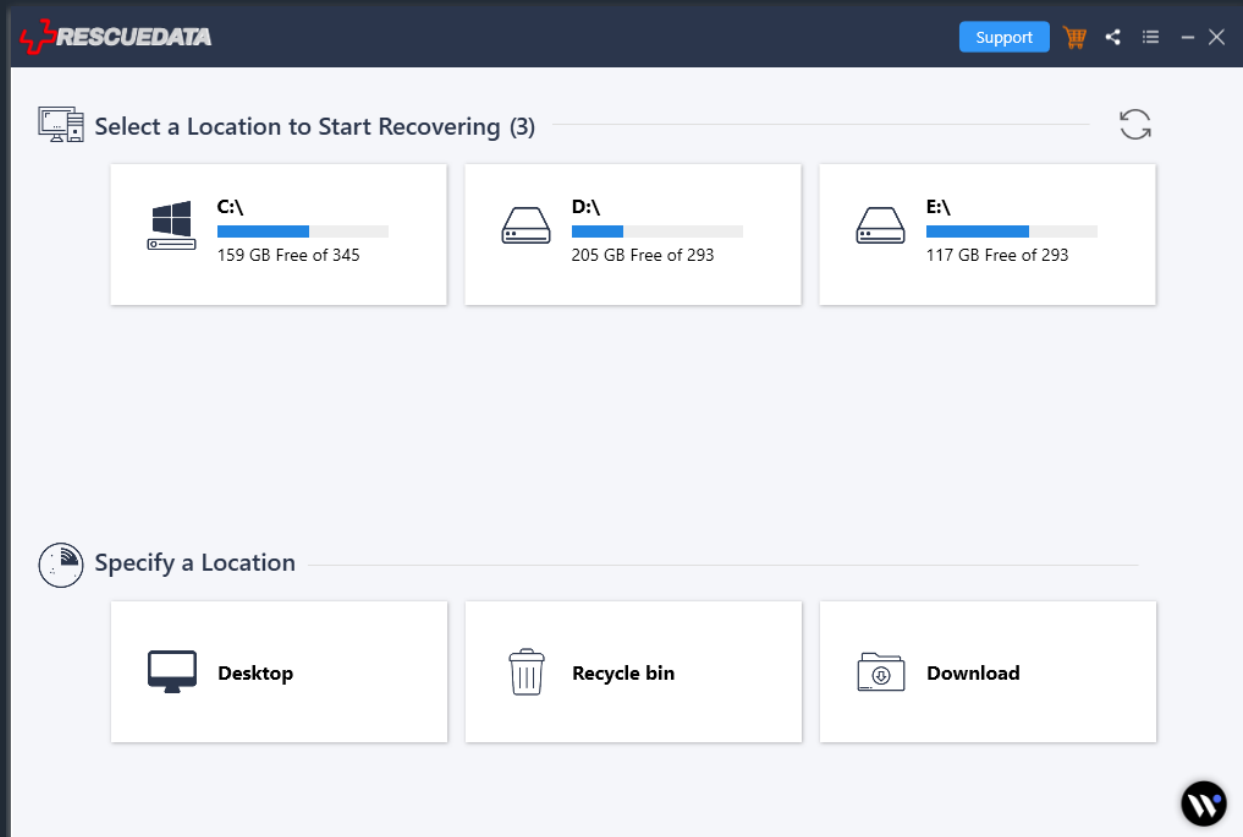


User-interface & Buttons

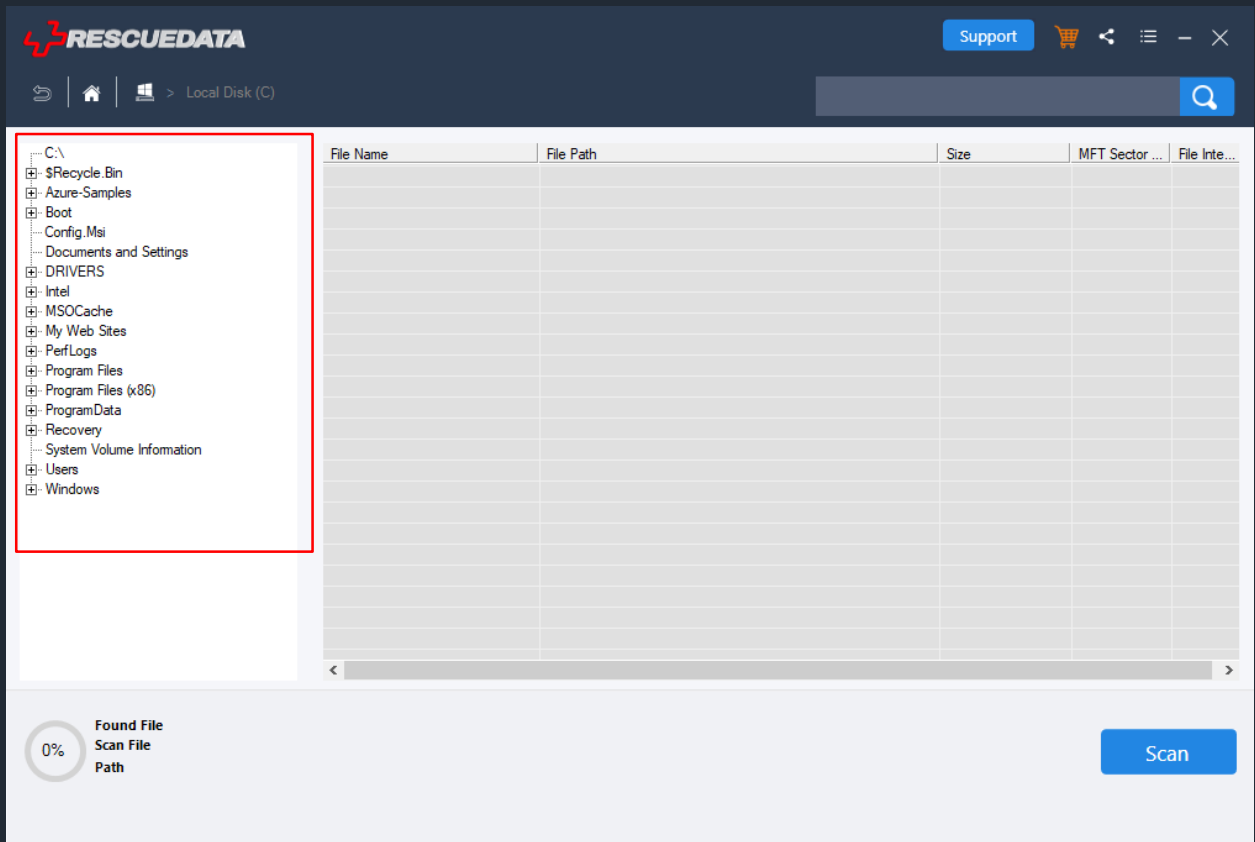
Home

The home page will consist of several options like the

- Devices & drives where you will get options of different drives like c-drive, e-drive, d-drive etc. and devices like usb, cd, pendrive, dvd etc, from where you can make the recovery possible. Select the one of your choice by double –clicking on it.

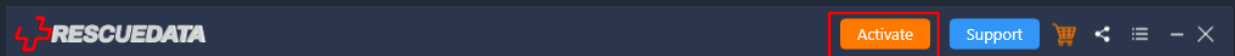


- Specify a location is another option for you. Here you can make a selection of a specific location to keep your recovered files/documents/pictures or videos etc.

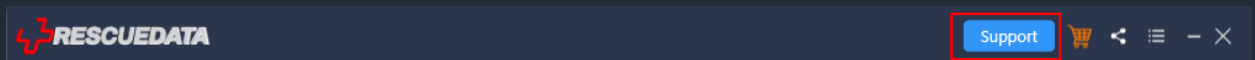


****do not select the same original location****

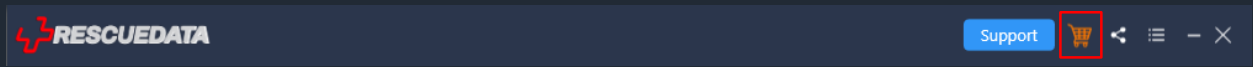
- Activate button located on the top of the screen helps you to activate your software that you have bought. You just need to enter the keys given to you at the time of purchase. This step lets the recovery begin.



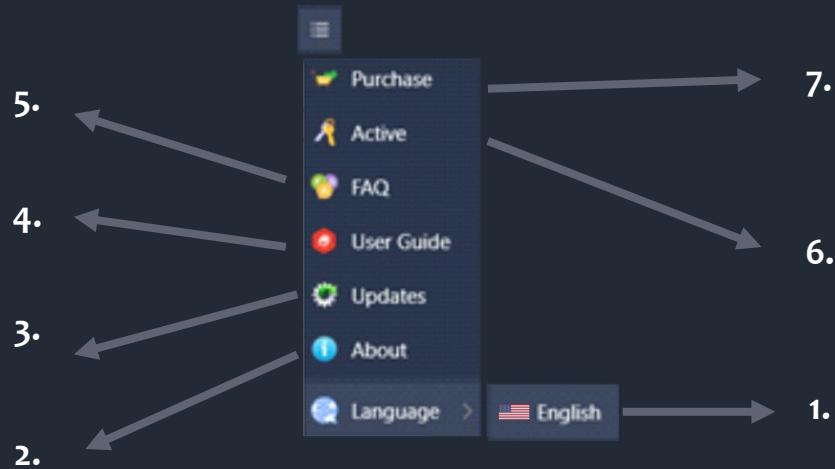
- Support helps you 24/7 for any of your requirements & needs. This will direct you to the website page where you can make a call or chat with the technicians & solve your issues.



- Basket is located beside the support button on the top of the screen. It directs you to the page where you can make a purchase of the software to recover you precious data.



- The three lines located on the top of the screen, displays you several options like



1. Language –you can select the language like English.
2. About –you can read about the software
3. Updates –you can update your software
4. User guide –you can view the guide to see how to use the software.
5. Faq –you can read the frequently asked questions & their answers.
6. Active –you can activate the process
7. Purchase –you can make a purchase of the software.

- Share option lets you share it on different social media like facebook, instagram & twitter.

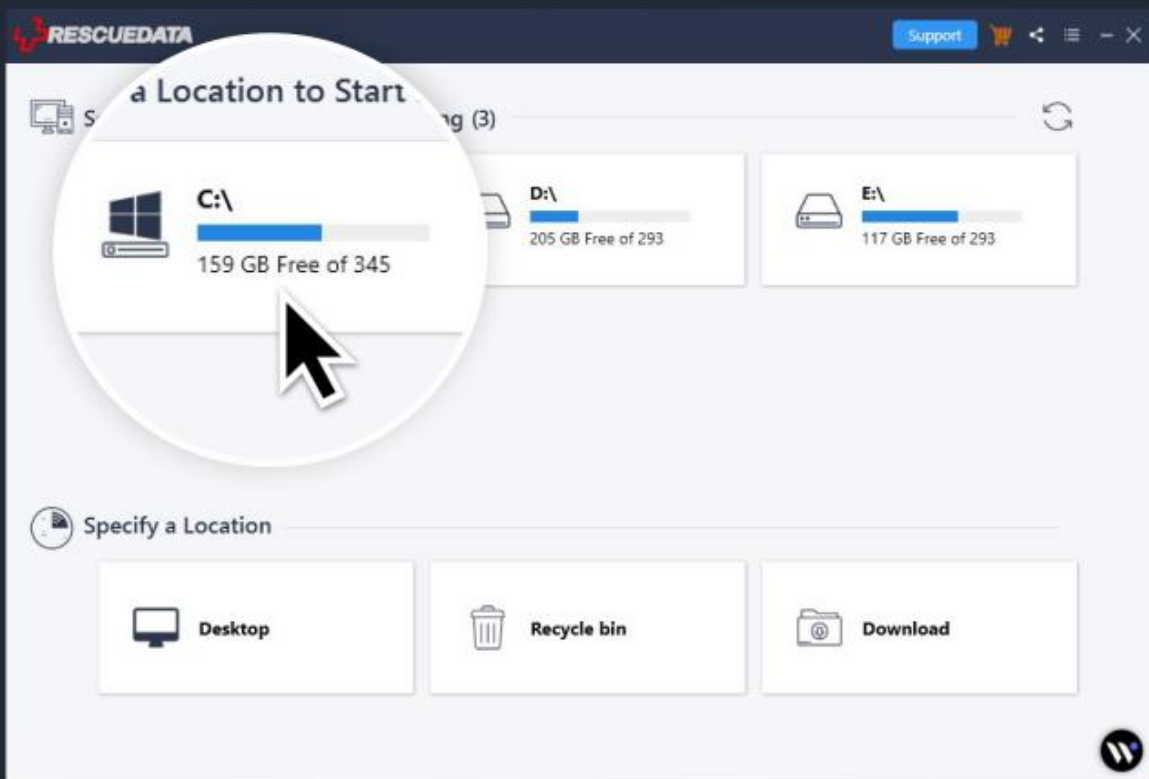
You can scan your drives separately and can refresh it too by clicking on the symbol located on the extreme right side of device & drives option.

How to Use RescueData—The 3 Step Recovery

Select

Here you will be able to see all the different types of drives, specifying their storage capacity and the storage that is free of space. The drives will be located under the heading ‘select a location to start recovering’.

In this step you will have to make a selection of your drive. Underneath the drives, you will find the heading ‘specify a location’. This heading asks to specify the location from where you want to recover. Here you need to make a selection out of the mentioned location.



Screens are simulated and subject to change.



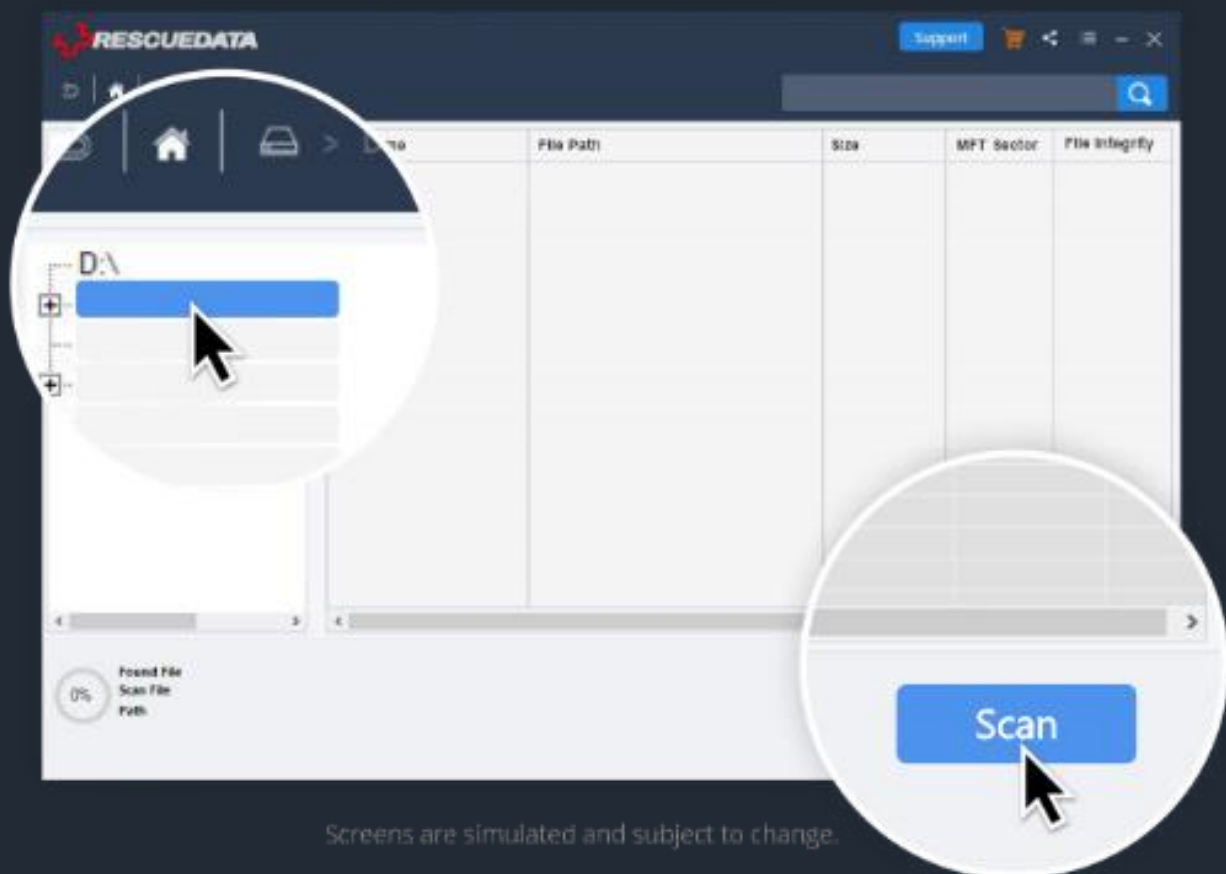
Scan

This is the second step which begins after the completion of the first step. The scanning of the drive that you have selected for the recovery starts. It allocates all the files in the drive placed on the columns namely –‘file name’, ‘file path’, ‘size’ & ‘file’.

A small circle below the screen, located in the left most corner states about the number of files that are found, scanned files, it's path. It also shows the percentage of scanning that has presently been done. (The time required for scanning entirely depends on the size & conditions of the storage-media.)

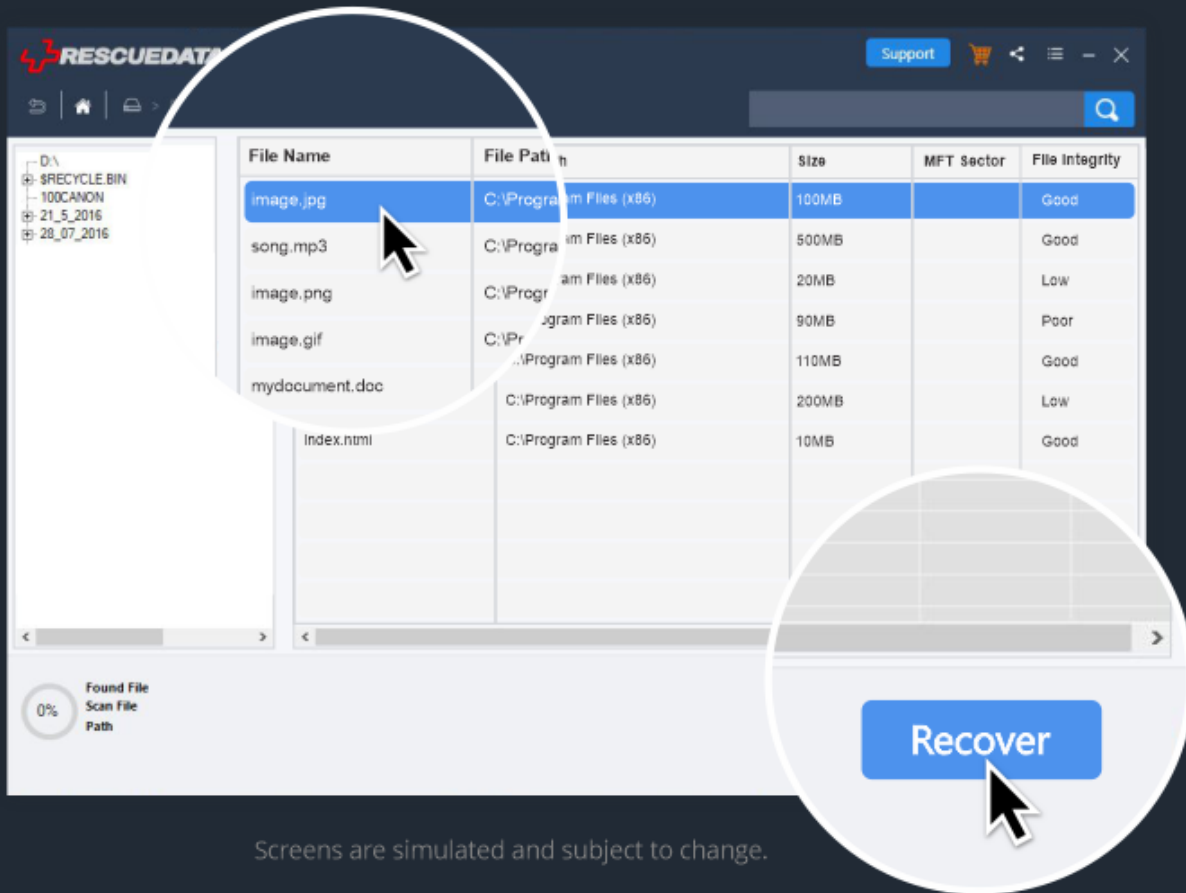
You get an option to preview the files & select the exact ones that you are willing to recover. Simply tick on the boxes placed right in front of the files by tapping on it & press on the ‘recover’ button located below the screen on the right most side.

In case, if you don't want to make selection, simply click on recover button.



Recover

Once you click on “Recover”, you will be asked to allocate the location where you want your recovered data need to save. Make sure while choosing the location to save the recovered data always use a different storage drive. You can use an external hard disk for recovery if you are recovering data from an internal storage and vice-versa. This is the most important step of data recovery process. (This will take long time in depends to the size of your data)



Click on activation.



How to Activate RescueData?

In case you are in the software screen where you have completed all the above procedure but has forgotten to make a purchase of the software then do not worry.

- Click on the basket located at the top of the screen



- This click will direct you to the website. Landing you to the place where you can make a purchase. Feel safe with the secure payment encryption for the purchase.
- After you are done, you will receive an activation key through your email.
- Now use it in your recovery process.



What to do if Problems are Encountered after Installation?

When so ever you face a problem after installing the software RescueData, follow the steps below:

1. Open your software and look for the **support button** located on the top right side of the screen.
2. Click on the **support button**, it will direct you to the **support page on the website**.
3. Now you can have a **chat** or can **call** to solve your query easily. Our technicians will fix your issues as quick as possible.



What to do if Problems are Encountered before Installation?

In case if you face any difficulty before you install the RescueData software in your computer. What you need to do is

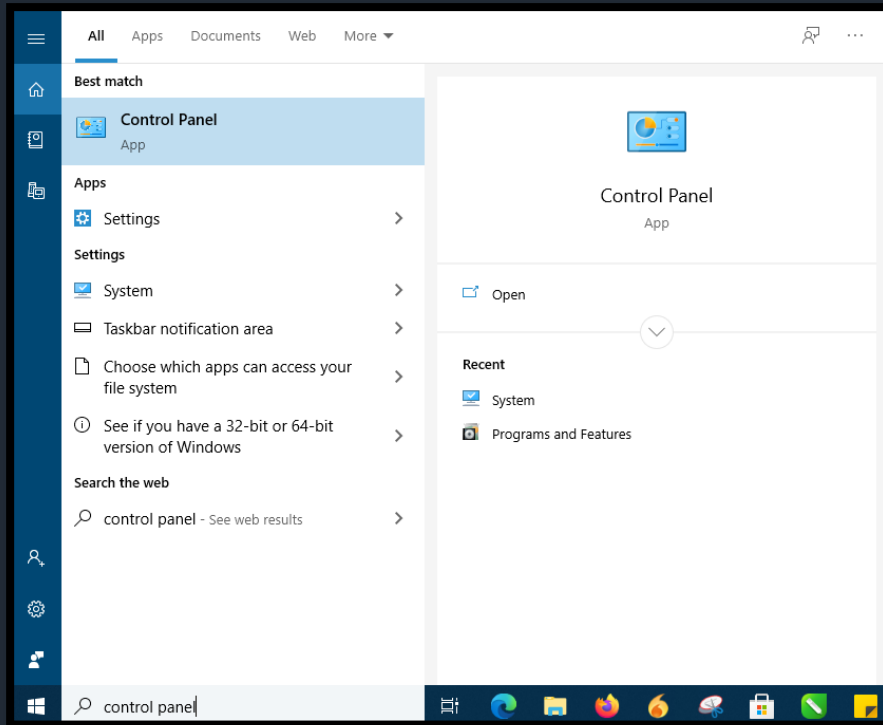
1. Visit our website www.waredot.com
2. Click on **Support** in the menu bar.
3. The support will furnish you with all your remedies to your problem. You can **call** or **chat**. Our technicians will solve your problem in no time.



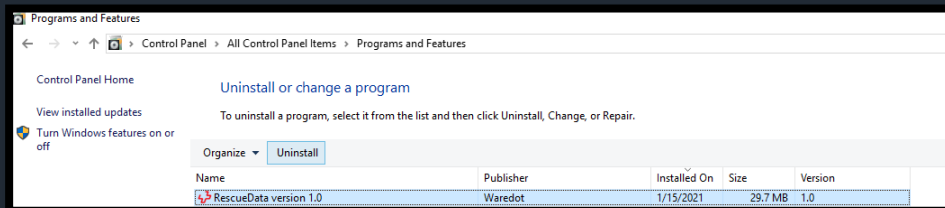
How to Uninstall RescueData?

In order to uninstall the software

1. Go to the search bar located on your computer screen, type “**control panel**” & select it by double clicking on it.



2. Once opened, double click on “**uninstall a program**” under the heading **programs**.
3. Select the software by clicking on it & double click on **uninstall button** located beside **organize button** on the top.



4. There will be a reconfirmation for the uninstallation for the software. Click on **yes**.
5. Click on “**ok**” once the software is uninstalled successfully.



Support

You get a 24*7 support. You can make calls or chat with the technicians by just clicking on the support button on the software page or website. The technicians after understanding your issues will take over the charge and get everything fixed according to your use.

[Click for Support](#)

